ScannX
The Power of Knowledge, Digitized

FEDBIZ ACCESS SAM CERTIFIED STRATEGIC CONTRACTING SOLUTIONS

certified WBENC WOMEN'S BUSINESS ENTERPRISE

2023 MODERN LIBRARY AWARDS PLATINUM AWARD MULTIYEAR HONOREE

Capability Statement

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ScannX, Inc., a certified Woman Owned Small Business founded in 2010, is the leading developer of book and document scanning solutions for public, private, and university libraries. For more than a decade, we have built our reputation on combining powerful, state-of-the-art book scanning hardware with ScannX's easy-to-use software and cloud services.






Core Competencies

- Designing, developing, and integrating award-winning ScannX software with best-in-class book scanners ranging in price from $2,500 to $25,000.
- Over 20 years of experience designing easy-to-use, reliable, and secure document imaging software.
- Over 10 years of experience designing and supporting cloud applications that track scanner usage statistics, push software updates, log errors, and send warranty renewal reminders. Cloud services are hosted on Microsoft Azure in the U.S., UK, and the Netherlands.
- Extensive expertise in Windows OS, security, network communications, cloud services, and document imaging.
- A U.S.-based customer support team offering email, phone, and remote access support in the U.S. and Europe, as well as on-site services in the U.S.

Differentiators

- Certified Woman-Owned Business Enterprise (WOBE), and Woman-Owned Small Business
- Broadest range of cost-effective book scanning solutions with a common user interface uniquely designed for both library patrons and staff with differing needs.
- ScannX systems convert printed materials into a wide variety of digital formats including PDF, PDF/A, Searchable PDF, DOCX, TIFF, PNG, JPG, MP3, and more.
- Cloud services include OCR & fax transmission, plus translation and handwriting recognition services.
- Accessibility tools for visually impaired users to easily navigate the software, plus the ability to convert scanned pages into audio files for later listening.

Performance History

- ScannX supports an installed base of over 3500 book scanning systems in academic and public libraries, government agencies, and K-12 schools in the U.S. and Canada.
- Our installed base of library customers has scanned over 235 million pages. Less than 3% of our scanned pages go to print, thus reducing ink and toner costs, preventing paper waste, and saving trees.
- Maintains fleet management services throughout the U.S., UK, and Europe for large and multiple library scanning installations that track system usage, pushes updates, triggers email alerts, includes remote access diagnostics, offers Try-n-Buy evaluation software, and tracks revenue generated from coin, bill and credit card pay stations.
- Ten consecutive years of recognition by LibraryWorks MLA Awards for leadership in product innovation and customer support.

NAICS Codes, Registrations

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334118
SECONDARY NAIC CODES:
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